

# Kresno Budi Wicaksono

## Project Manager | Operation Process

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### Education

<b>Institut Teknologi Bandung</b> MBA, Finance and Operation Graduated <b>Summa Cum Laude</b> with a GPA of <b>3.91/4.00</b> .	Bandung, Indonesia
<b>Melbourne University</b> B.Sc, Major: Process System. Minor: Management	Melbourne, Victoria
<b>Taruna Nusantara High School</b>	Magelang, Indonesia

### Experience

<b>PT Xtremax Teknologi Indonesia</b> (Full time)	Bandung, Indonesia
<b>Project Management</b> (Aug 2021 - Present) <ul style="list-style-type: none"><li>• <b>Spearheaded</b> the comprehensive <b>project life cycle</b>, ensuring seamless delivery and achieving agreed <b>success criteria</b> in terms of <b>scope, timeline, quality, and cost</b>.</li><li>• <b>Led discussions</b> and ensured efficient <b>information flow</b> between stakeholders, customers, and project teams, resulting in <b>increased customer satisfaction ratings</b> for <b>three (3) consecutive years</b>.</li><li>• <b>Secured contract extensions</b> through exceptional customer management and service, leading to a <b>200% increase in maintenance revenue</b>.</li><li>• <b>Motivated and managed team resources</b> to maintain <b>high performance levels</b>, ensuring the <b>achievement of project goals</b> and <b>successful outcomes</b>.</li></ul>	
<b>PT. HM SAMPOERNA Tbk</b> (Full time)	Pasuruan, Indonesia
<b>Quality Assurance</b> (Dec 2017 – Dec 2019) <ul style="list-style-type: none"><li>• <b>Streamlined operations</b> by optimizing laboratory procedures and protocols, resulting in enhanced overall efficiency and improved project outcomes.</li><li>• <b>Led</b> the initiation, planning, and execution of daily Argon gas supply scheduling and coordination, ensuring uninterrupted production and achieving a <b>100% on-time delivery rate</b>.</li></ul>	
<b>PT. Pertamina (Refinery Unit V)</b> (Intern)	Balikpapan, Indonesia
<b>Process Engineer</b> (Dec 2016 – Feb 2017) <ul style="list-style-type: none"><li>• <b>Achieved</b> effective problem resolution and continuous improvement by conducting stakeholder analysis and maintaining clear and concise communication with team members and management.</li><li>• <b>Applied</b> advanced problem-solving skills (<b>data collection</b> and <b>data analysis</b>) to monitor and troubleshoot refinery unit operations, resulting in improved system effectiveness.</li></ul>	

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### **Certifications & Skills**

- **Business:**
  - **AWS Partner: Sales Accreditation (Business)** – Amazon Web Services (AWS), December 2022
  - **AWS Partner: Accreditation (Technical)** – Amazon Web Services (AWS), November 2021
  - **Fundamentals of Digital Marketing** – Google Digital Garage, April 2020
  - **Project Management** – Coursera, 2024
- **Language:**
  - English (**IELTS C1** (Advanced English Proficiency))
- **HSE:**
  - Ahli K3 Umum (AK3 Umum) – **Occupational Health & Safety (OHS) Certification**, PT. Barito Sarana Karya, Credential ID Ser.18. 26912/AK3/U/XII/2018, December 2018
  - Occupational Health & Safety (OHS) **Technical Training in Fire Fighting** – PT. Barito Sarana Karya, Credential ID Ser. 05849?PeranK3-KEB/X/2018, October 2018
- **Laboratory:**
  - Experienced in operating and maintaining **Auto Analyzer** for automated chemical analysis.
  - Proficient in **Gas Chromatography-Mass Spectrometry (GC-MS)** analysis and interpretation.
  - Proficient in **Inductively Coupled Plasma Mass Spectrometry (ICP-MS)** for trace element analysis.
  - **Internal Audit Training** for SNI ISO/IEC 17025:2017 Based on ISO 19011:2018 – Mastan, November 2018.
  - **ISO/IEC 17025:2017** – General Requirements for the Competence of Testing and Calibration Laboratories, Mastan, April 2018.

### **Leadership & Activities**

#### ***Melbourne Consulate General of Indonesia***

*Melbourne, Victoria*

##### **Chief of Indonesian Independence Day Ceremonial Flag Bearer Squad**

- Led and managed the training and execution of the Flag Bearer Squad utilizing strategic communication, ensuring seamless coordination and high-performance outcomes.

#### ***Melbourne University Indonesian Student Association (MUISA)***

*Melbourne, Victoria*

##### **Internal Division**

- Organized for all MUISA internal division agenda (i.e Organized events, Campaign, and introduction).

#### ***IFF (Indonesian Film Festival)***

*Melbourne, Victoria*

##### **Program Division**

- Responsible planning, organizing and controlling IFF Melbourne events.
- Associating with third parties while maintaining the relationship and managing sales.